Required Laptop Program

All families will be required to purchase laptops through the school's nominated vendor, as per the existing policy. This ensures:

- A consistent image and setup across all devices.
- Seamless integration with our school network.
- Security and safety for all students online.
- Ongoing insurance that guarantees service continuity, even beyond a student's graduation if within warranty.

The prescribed device is the Lenovo L13 or 13W, which must be purchased through the link below

https://nihs.orderportal.com.au/Welcome?ofid=216&eid=63519

FAQs about the Required Device Program on next page

P: +61 8 8364 2299
W: www.nihs.sa.edu.au
E: dl.0787.info@schools.sa.edu.au
A: 505 The Parade, Magill, 5072, South Australia, Australia

I have just bought a device from another school; can my child use that? No, in order to support your child's full engagement with NIHS programs and to access full technical support, your child must be using a required device.

What technical support can my child expect with the approved device? Four-year warranty which covers accidents, drops, spills and hardware issues. Software is preloaded and set up for immediate engagement for learning and printing. Access to our learner management system, site-wide licenses and extensive suite specific software needed to engage fully in their learning program. Timely repairs (usually within 3-5 business days) with loan laptops supplied during repairs as required.

Why these laptop models? These laptop models were selected after extensive testing and research to ensure they cater for the technical needs of our specialised programs as well as for their robustness, battery life, repair turn-around times, imaging options, delivery times, and extended warranty options

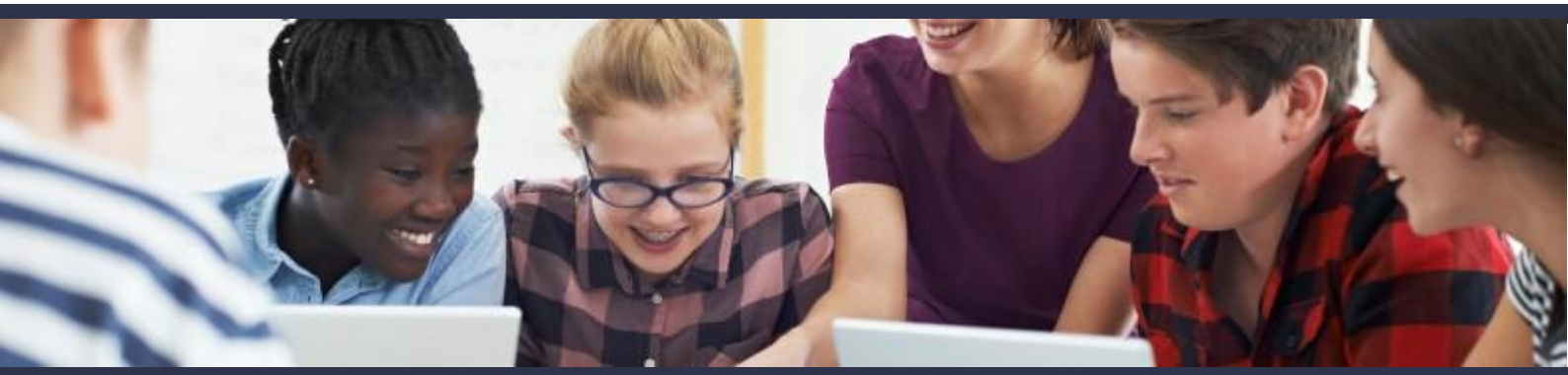
Why can't I buy the model from another supplier? Other suppliers may offer similar laptops at a cheaper price; however, they are often NOT commercial-grade laptops and are not as robustly constructed (e.g. plastic rather than metal hinges) and do not come with an extended warranty, preloaded software and licensing etc. They also have long turn-around times if repairs are required. The laptops available through our program are commercial-grade devices with all the benefits

Will my child's laptop last until the end of Year 12? Whilst it is possible, NIHS would recommend a replacement for Senior Secondary school years (10 -12) as the warranty expires after 4 years, and laptop batteries usually degrade after 3 years. NIHS has a buy-back scheme for used devices that are in good condition, contact the NIHS IT Team for further information.

What do I do if my child needs a new laptop before they finish their schooling? If a new laptop is required before your child finishes their schooling, a new approved device must be purchased through the school's portal. Students are not permitted to bring and use other devices. At the end of their schooling their devices can be reimaged by our IT team to support their use in their post-school life.

I've ordered my child the required laptop device, how do they engage in learning while waiting for it to arrive? Your child can report to the IT Helpdesk in the Learning Hub, they will confirm your order has been submitted and provide your child with a loan laptop to use while they are waiting. They will notify them when their new laptop arrives. A loan laptop will not be provided without order confirmation.

I still have some questions about the Required Device Program, who can I speak to?
Please call our NIHS IT Team via 8139 2142 or email dl.0787.ictsupport@schools.sa.edu.



Norwood International High School Order Portal
Order Online at https://nihs.orderportal.com.au

Why LWT Order Portals?

LWT is one of the largest education IT resellers in Australia and have over 20 years of experience providing and supporting devices sold into schools.

Products differ from those available in retail stores, as they are generally more robust and selected for their compatibility to your school's ICT infrastructure and curriculum as well as ensuring better ongoing support.

With our bulk buying power and access to special education pricing, we provide the right products at the best pricing.

nihs.orderportal.com.au

Commercial Grade Devices with Longer Battery Life
The devices we offer via our portals are commercial grade that you won't find in a retail store. Built to a higher quality and most coming with 3-year warranty options they are designed to last longer than their retail counterparts.

Hassle Free Quick Onsite Servicing
The student environment often leads to a higher number of repairs. When purchased, onsite support at the school greatly reduces frustrations for parents. Getting a retail device repaired usually takes weeks and quite often requires the parent to take time out of their day.

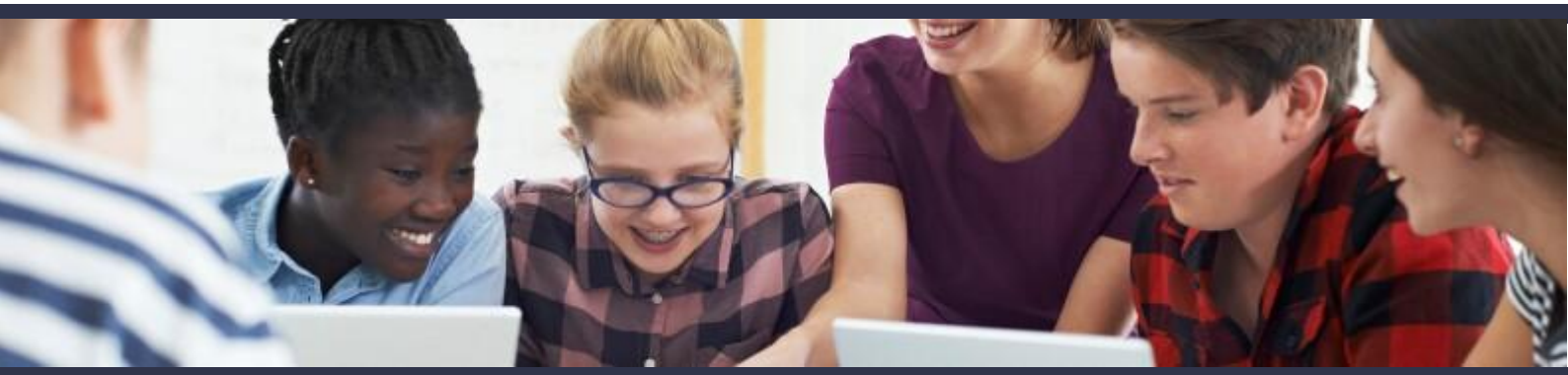
Accidental Damage Protection & Extended Warranty
All our devices have options for Accidental Damage protection with quick repair times. We use manufacturers policies not third-party products to help guarantee parts availability.

Dedicated Order Portal Hotline
To ensure your call is directed to the right person, we have a dedicated hotline just for portal related calls. You can call us with ordering, payment and delivery enquiries on 1300 839 605 or email sales@lwt.com.au.

$100 Lay By Service
We offer a $100 deposit option to secure a device and let you pay much closer to the delivery date.

12 Month Payment Plans
12-month payment plans that are approved online via Latitude or Zip. These plans can help spread the upfront cost for parents.

LWT LEARNING WITH TECHNOLOGIES
Phone: 1300 839 605
Email: sales@lwt.com.au
10 Kingston Park Ct
Knoxfield VIC 3180



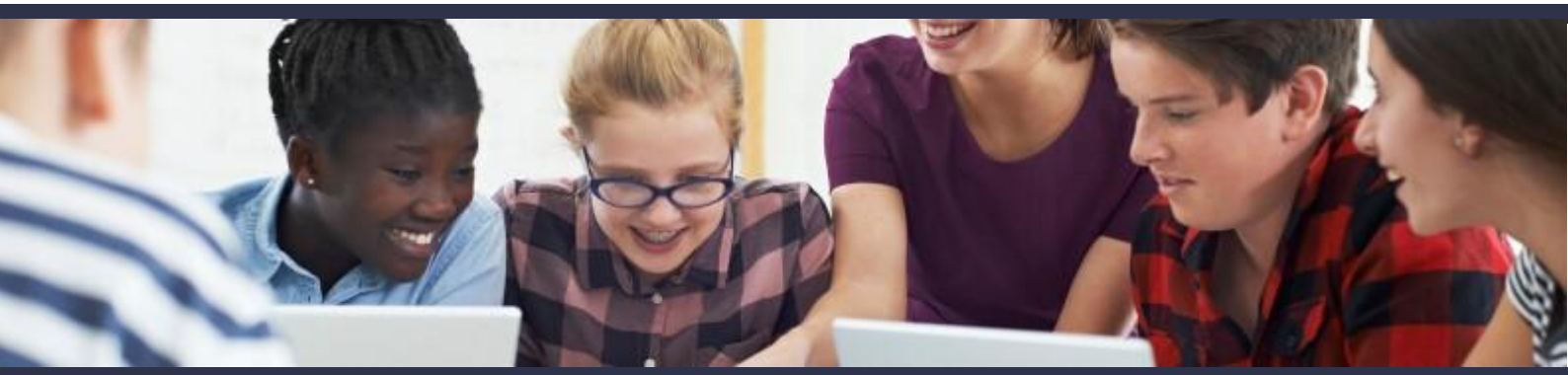
Norwood International High School Order Portal

Order Online at https://nihs.orderportal.com.au

Windows Devices

	Lenovo 13w 2-in-1 Gen 3 - 13.3", Core 5, 16GB, 512GB	Lenovo ThinkPad L13 2-in-1 G6 - 13.3", Ultra 5, 16GB, 512GB
		
PRICE (inc GST)	**From $1,415.00***	**From $1,812.00***
SCREEN	**13.3"** Touch Screen (1920x1200)	**13.3"** Touch Screen (1920x1200)
CPU	**Core 5** Intel Core 5 120U - 10 Cores, 2 up to 5GHz	**Ultra 5** Intel Core Ultra 5 225U - 12 Cores, 2 up to 4.7GHZ, AI NPU with 12 TOPS
RAM	**16GB** DDR5	**16GB** DDR5
HDD	**512GB** SSD	**512GB** SSD
BATTERY	Up to 10.9 Hours Battery	Up to 11 hours
CAMERA	Front and Rear Facing	Front and Rear Facing
OS	Microsoft Windows 11 Pro Academic	Microsoft Windows 11 Pro Academic
Warranty / Insurance	See Website	See Website

**** Prices subject to change. Check your portal for current pricing. Document created 25 Sep 2025.***



Norwood International High School Order Portal
Order Online at https://nihs.orderportal.com.au

Frequently Asked Questions

What to buy

How do I know what to buy for my child?
This will largely depend on the subjects the student is studying, always seek advice from the school if you're unsure, our team are also available to assist.

Everything on the portal has been selected and approved by your school for your school's curriculum.

Do I need to buy software?
Your school decides what software they require.

Sometimes software is included as part of the agreement with the school. Contact your school for more information.

Do I need to buy insurance or warranties?
All insurance and warranty extensions are optional. Your school may select the product it thinks is most suitable for your school environment.

You don't have to purchase accidental damage protection with your unit, but it can help lock in costs and ensure quicker onsite repair. For full information please refer the PDS.

If I have more than one child at the school, do I need to place a separate order for each child?
Yes, you will need to complete an order for one child at a time. This is to help track the unit provided to each student.

Where can I buy a new charger/stylus/bag after I receive my device?
You can buy accessories for your product via the Buy Accessories page on your school portal.

Questions about Payment

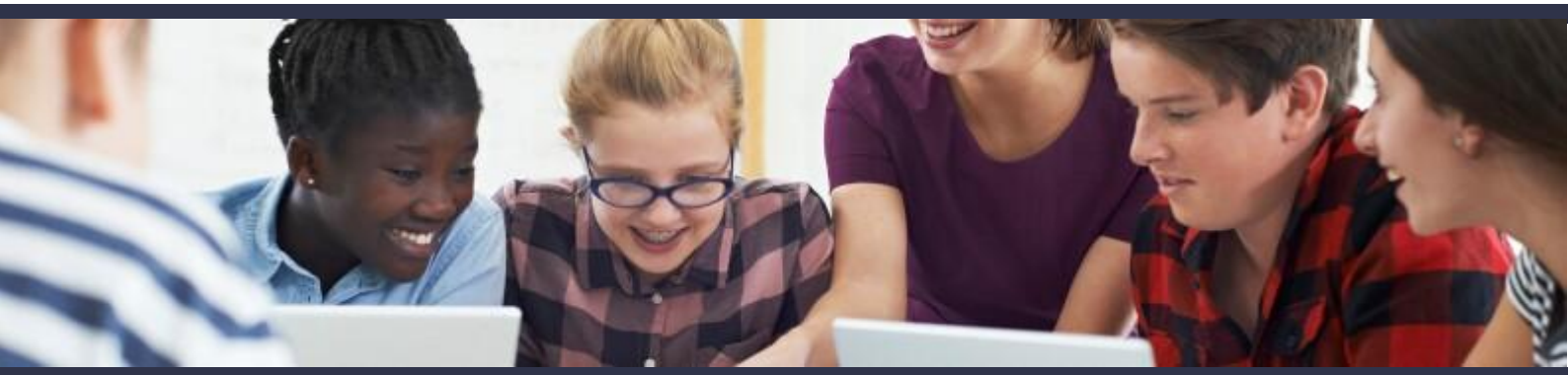
What methods can I pay by?
Credit Card, Direct Deposit (BPAY), Finance options via Latitude and Zip.

Is my credit card secure online?
We use an industry standard platform to transact all credit card payments via Westpac. It is a highly secure system and all details submitted are encrypted. We do not store any credit card information.

My credit card doesn't work online what's wrong?
Our credit card portal uses a technology called "3D Secure 2.0" to stop credit card fraud. Unfortunately, not all banks subscribe to this service and some cards may be declined. If this happens you can continue your order by choosing to have your invoice sent to you and we'll process it from there.

What is "Lay-by $100 deposit"?
If you choose this option, we will reserve the stock for your order. This gives you the flexibility to pay it off over time. Please note: your device will not ship until you have paid the balance in full.

Can I split my payments?
You can make as many payments as you like. We won't ship your order until it's fully paid.



Norwood International High School Order Portal
Order Online at https://nihs.orderportal.com.au

Frequently Asked Questions

What is "Buy with Finance"?
We have Finance options supplied by both Latitude and Zip. They allow you to spread out your repayments over time and receive your device upfront. Please read terms and conditions carefully as these are finance products and fees and penalties apply. Not all portals may carry finance offerings.

When do finance payments start?
Payments start shortly after the device leaves our warehouse.

Delivery Questions

When will I receive my goods?
You'll see shipment timeframes when placing orders. Goods that are in stock usually dispatch within 3 days. If any configuration work is required, please allow an extra week for delivery. During peak periods such as January, shipment times may increase so it is recommended to order early.

What If I'm not home when the goods arrive?
Australia Post will leave a card.

Warranty and Support Questions

How is warranty supplied?
Depending upon the warranty purchased, repairs will be carried out onsite or the unit will be returned to a service centre for repair.

What's covered by warranty?
Only the hardware is covered by standard warranties against manufacturer fault. Software/physical damage are not covered. Asus and Lenovo do have education warranties that cover damage caused by drops and spills. This will be indicated on the portal.

What do I do if my unit gets damaged and I don't have accidental damage protection?
We can supply a quote and repair cost for fixing a broken unit.

What if I have a problem with my software?
We only provide the hardware and unfortunately can't supply advice. If you have a school supplied image your school should be able to assist.

Your order

How can I see/track my order?
You'll receive an email with an online link that lets you track your order status. You can also access this page via the school portal and click "Check my Order".

Can I cancel my order?
If you need to cancel your order, please contact our Customer Service Team. You can submit a request in writing via sales@lwt.com.au, please supply your Online Order ID, or call our team on 1300 839 605.

Can I change my order?
Before your device ships we can change your order for you. You can submit a request in writing via sales@lwt.com.au.